



*Original post on 08/03/2023. Updated and edited to the current date.*

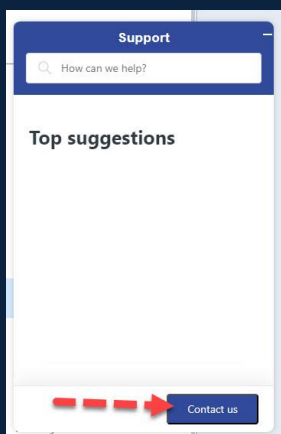
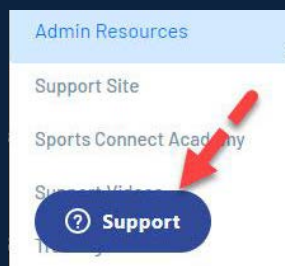


## Tip #2: Technical Support Tickets

*Our SportsConnect Tips & Tricks section is meant to provide helpful information to our affiliates who are currently using Club Connect for their registration needs. Each edition of the Pulse will showcase a different function and provide you with important tips so you can use these functions easily yourself.*

If you are having issues or discover a feature not working properly within Club Connect, the best thing to do is submit a support ticket.

Simply scroll down to the bottom portion of any page while logged in and click on the "Support" button.

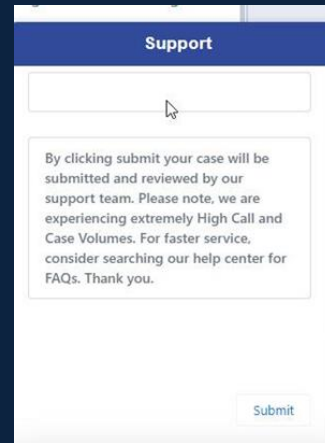


You can explore the support page to see if your question has previously been answered.

If not, click on "Contact Us" ...

Enter all the information with regards to the issue you are having and then click on "Submit".

You will be given a ticket number that goes into the queue to ensure Stacks provides prompt customer service.



The screenshot shows a web form titled "Support". At the top, there is a blue header bar with the word "Support" in white. Below the header is a large, empty white rectangular box for text input. Underneath this box is a smaller white box containing the following text: "By clicking submit your case will be submitted and reviewed by our support team. Please note, we are experiencing extremely High Call and Case Volumes. For faster service, consider searching our help center for FAQs. Thank you." At the bottom right of the form is a blue button with the word "Submit" in white text.